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ACS Computer Services

Specializing in:

- Network Installation
- Computer Analysis
- Computer Upgrades
- Remote Data Storage
- Removal of Malware
- WAN and LAN Design
- Set-up System Back-ups
- Custom Design/Supply of Computer Systems
- Wireless and Wired Internet Set-up
- BICSI Telecommunications Cabling Installer Level 2
- Hard disk Cleaning
- Repair of Computers; PC and Mac.
- Windows Small Business Server
- Keystroke POS Authorized Dealer
- Remote Monitoring
- Managed Service Agreements

Certifications:



Monthly Spotlight on – East Carteret Family Medicine

East Carteret Family Medicine has been providing comprehensive healthcare to the citizens of Carteret County for nearly 20 years. Founded in 1988 by Dr. Kerry Willis, a Davis native, East Carteret Family Medicine has been located in Beaufort, NC and has an operating second office in Cedar Point, NC since 1997. Dr. John Rickabaugh joined the practice in 1995, and works principally in the Beaufort office, and Dr. Karen Skarda joined the practice in 1999. She works principally in the Cedar Point Office. Both offices are open Monday Through Friday and provide scheduled appointments as well as walk-in care. All physicians are Board Certified and residency-trained in Family Medicine, with a diverse range of



interests within the field of medicine. Our physicians provide both office and hospital based care for our patient, with active staff privileges at Carteret General Hospital in Morehead City, NC.

East Carteret Family Medicine and Cedar Point Family Medicine participate in Medicare, Blue Cross Blue Shield, and many other insurance coverage's. We also are happy to work individually with those who are uninsured in order to allow them to optimize their health-

care without excessive cost. East Carteret Family Medicine is located at 1620-C Live Oak Street (HWY 70) in Beaufort in the Live Oak Plaza, and Cedar Point Family Medicine is located at 504 Cedar Point Blvd. (HWY 24) in the Cedar Point Village Office Center.

Telephone numbers for the offices are:

(252)728-5737 for the Beaufort office, and

(252)393-2532 for the Cedar Point office.



Computer Crash ??— Where is your data?

ACS Computer Services will be conducting a class at the Carteret Community Collage on Thursday, October 11 at 630 pm with the subject "Computer Data Safety and Back-up".

The class will be given at the Carteret Community Collage on October 11 at 630 pm in the Bryant Student Center on the CCC campus.

As we willingly or not become a society that depends more and more upon the computer for most of the business and personal data requirements that we need in today's world, we must be also be aware that the data that is being stored has the risk of being lost, stolen or corrupted at any time.

To pre-register for this informative and important class please contact the Corporate and Community Education Division of the Community College at phone 252-222-6200. There is no cost for the class.

Data storage systems have been around for some time. These vary from tape drives to off site storage programs. Each of the systems have advantages. Some of the systems are dated and have been supplemented by newer technology. It is very important that you consider what system you have at the present and that you are knowledgeable as to the newest advances in this area in order that you can make the intelligent decisions you need to make regarding your Data Storage Requirements

The ACS Class will provide you with information regarding the evolution of data storage and details and different levels of the present state of the art systems that are available to you for this very important function.



"An encyclopedia? I don't know. Let's look up what it is on Wikipedia."



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NOTABLE QUOTES

"I studied the lives of great men and famous women, and I found that the men and women who got to the top were those who did the jobs they had in hand with everything they had of energy and enthusiasm and hard work."

Harry S. Truman

"If I had thought about it, I wouldn't have done the experiment. The literature was full of examples that said you can't do this."

Spencer Silver, inventor of Post-It-Notes

"You get right down to the root of the meaning of the word 'succeed,' you find that it simply means to follow through."

F.W. Nichol

THE ACS NET

How to pick a better seat at the meeting

It seems that where you sit at a meeting either says a lot about your role ... or maybe it doesn't.

One leadership consultant says when people focus more on what they are wearing and where they should sit, it shows a sense of insecurity and distrust. When a team is functional, there is a high level of trust and people don't much care where they sit.

Psychologists quoted in Business Week, however, have delved into what they claim is a deep mystery, why people sit where they do.

The leader sits at the head of the table in order to keep an eye on the entrance and note who late-comers are.

Psychologists at the Livingston Group, a marketing consultancy, say the person to the boss's right is usually a happy sort who agrees with the leader. About 59 percent of people fall into this category because they want to support the boss.

The one at the boss's left agrees in principle, but then slips in an opposing view, according to the study.

The group's interviews of more than 20,000 people indicate that those sitting in the middle of long tables are often sociable types who may mediate between those at either side.

Those who sit at the corners of a table wait to hear others' views before expressing their own. The one sitting alone at a second table was either too late to get a seat or wants to maintain

a "bigger picture" perspective.

People who sit directly opposite the leader are typically argumentative and may ask rhetorical questions or find other ways to show their expertise.

Remote IT Department

The concept of remotely controlling a computer has been around for a few years. What we don't see too much yet is the ability to remotely view and many times **repair a problem before it occurs while you are working on the computer.**

With the advent of faster computers with more memory, and exponential reliance on the computer, the equipment and the personnel responsible for it have a dire problem keeping up with the technology, the problems that continuously occur and the Owner's temper.

The wait is over. Check out our new remote IT department program. It will help your "IT" person and you with the day to day operation of your equipment by allowing us to monitor your equipment continuously and usually **making repairs BEFORE problems occur.** This will save you considerable lost time and money, reduce repair visits and lead to happier work environment.

Call ACS at 240-3399 for information.

Top Ten + Threats

The following listing highlights some of the major threats to computer systems during the month of September 2007. If your anti-Virus program advises you that it cannot remove any of these threats, you should contact your IT department, or ACS Computer Systems for help in removal as serious damage can be done to your system and some threats can e-mail themselves to others in your address book.

- | | |
|-----------------|-------------------|
| W32.googbot@mm | W32.Beagle.GM |
| W32.Vispat.C@mm | Trojan.Peaacomm.C |
| W32.Scrimge.H | VBS.Runauto.C |
| W32.Focelto.A | Trojan.Simpdaxlnf |
| Trojan.Simpdax | W32.Nimbot.B |

*Source symantec.com/enterprize/securityresponse/

ACS Welcomes New Carteret Chamber Members for September 2007

- Bogue Banks Beach Gear& Linens
- Carolyn Crank Real Estate
- Cleaning Maid Easy
- Crystal Clear Skin Care & Laser Clinic
- Crystal Coast Home Realty. LLC
- DoctorsVisionCenter
- Gaimmona Brilliance
- Lindquist & Company, Inc.
- Paradise Plumbing
- Prepaid Legal Services
- Town of Cape Carteret
- US Army Recruiting

ACS Welcomes New Havelock Chamber Members for September 2007

- Crystal Coast Habitat for Humanity
- Peak Performance Sports and Physical Therapy

Prez Says — What Makes Us Better?

Over the past few years I have noticed an increase of people getting into the computer service business. Having been in the computer business for over 10 years now I have seen many come and most go. In their wake some of these defunct computer services leave individuals and businesses with systems that are possibly not in as good condition as they might expect. Many of these computer services had new techs who took on tasks and projects which might have been over their heads. If those systems run in a capacity to affect your livelihood, you need to be very sure that their implementation was done correctly. Saving a little money now using a "cheaper" person might cost you a lot more in the long run.

Many times we are asked what makes us better than the other choices that people have to get their computer repaired. Well, besides our many years of experience and current certifications, for example, we provide extras that help protect you



From the desk of:
Stefan Hellersperk
President of ACS Computers

such as processes in place which concentrate on preserving people's data before we do any work on their computer. Many people have years of data and pictures on their computers that have never been backed up. Other shops apparently think that erasing hard drives without saving that data is an OK thing to do. At ACS that is not our view at all. The

preservation of your data, pictures, etc. is as important to us as if it were our own. We have in place 2 massive storage units which we use to backup the entire hard drive of each PC that hits our bench before any work is done to it. Many times we have been able to save the data just before the hard drives have crashed. This data is saved for at least 30 days, just in case something important is missed during the recovery period. Have you ever taken your computer to a shop that erased your data without checking with you or saving it or worked on your computer without a back-up and lost data?? That is something that you don't have to worry about with us.

At ACS we have also invested in various comprehensive tools which help us to serve you in your needs better such as software which enables us to run computers even if they will not fully boot into Windows, which allows us to fix many of the problems that do occur. See us for your computer needs and find out how we can make a difference.